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Sheet	I	of 1	

Substitute Disclosure Form (PTO-1449)

Substitute Form PTO-1449 U.S. Department of Commerce (Modified) Patient and Trademark Office		Attorney's Docket No. 13906-114001	Application No. 10/784,196	
	closure Statement pplicant	Applicant Peter Gernold		
(Use several sheets if necessary) (37 CFR 61.98/b))		Filing Date February 24, 2004	Group Art Unit 2166	

U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA						
	AB						
	AC						
	AD						
	AE					,	
	AF						
-	AG						
	AH						
	AI						
	AJ						
	AK						

Foreign Patent Documents or Published Foreign Patent Applications								
Examiner	Desig.	Document	Publication	Country or			Translation	
Initial	ID	Number	Date	Patent Office	Class	Subclass	Yes	No
	AL							
	AM							
	AN						,	
	AO			•				
	AP							

	Other Documents (include Author, Title, Date, and Place of Publication)			
Examiner Initial	Desig. ID	Document		
LH	AQ	SAP CRM 3.1, "The Administration Console user manual," Walldorf, Germany: SAP AG, December 2002, pp.1-92.		
	AR			
	AS			
	AT			

Examiner Signature /Leon Harper/	Date Considered 01/30/2007				
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Substitute Form PTO-1449

Substitute Form PTO-1449 (Modified)

U.S. Department of Commerce

Attorney's Docket No. 13906-114001

Application No. 10/784,196

Information Disclosure Statement by Applicant (Use several sheets if necessary)

Peter Gernold

Applicant

(37 CFR §1.98(b))

Filing Date February 24, 2004 Group Art Unit Unknown

U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
LH	AA	6,446,092	9/3/2002	Sutter			
LH	AB	6,256,676	7/3/2001	Taylor et al.			
LH	AC	5,870,605	2/9/1999	Bracho et al.			
IJ.n	AD						
i	AE						
;	AF						
7	AG						
	AH					-	
	AI						
	AJ						
	AK						

Foreign Patent Documents or Published Foreign Patent Applications								
Examiner	Desig.	Document	Publication	Country or			Trans	lation
Initial	ID	Number	Date	Patent Office	Class	Subclass	Yes	No
	AL							
	AM							
	AN							
	AO							
	AP							

	Other Documents (include Author, Title, Date, and Place of Publication)						
Examiner	Desig.						
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Examiner Signature	/Leon Harper/	Date Considered				
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Applicant by Applicant (Use several sheets if necessary)  Applicant Peter Gernold  Filing Date June 16, 2003	Substitute Form PTO-1449	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 13906-114P01	Application No. 60/478,349
Inno 16, 2002	Information Disc	mlicant		
	(Use several shape)	eets if necessary)	Filing Date June 16, 2003	Group Art.Unit

U.S. Patent Documents								
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate	
LH	AA	US-6,289,337 B1	09-2001	Davies et al				
LH	AB	US 2004/0044729 A1	03-2004	Foerg et al				

Foreign Patent Documents or Published Foreign Patent Applications								
Examiner	Desig.	Document	Publication	Country or		-	Trans	lation
Initial	ID	Number	Date	Patent Office	Class	Subclass	Yes	No

Other Documents (include Author, Title, Date, and Place of Publication)						
Examiner Desig.		Document				
LH	AC	Chambers, B. et al, "Customer Relationship Management, The New Battlefield for Workflow," Document World, IMC, Amstelveen, NL, vol. 4, no. 4, July 1999, XP009020464.				
· I	AD	Erasala, N. et al, "Enterprise Application Integration in the Electronic Commerce World," Compute Standards & Interfaces, vol. 25, no. 2, May 2003, pp. 69-82, XP004418377.				
	AE .	Hill, J. et al, "Data Transformation: Key to Information Sharing," Gartner Group Strategic Analysis Report, September 19, 1998, pp. 1-60, XP 002223428.				
	AF	Mitschang, B., "Data Propagation: A Necessity for CSCW in Design," Seventh International Conference on CSCW in Design, September 25, 2002, pp. 4-9, XP010615655.				
V	AG	Seshadri, P. et al, "SQLServer for Windows CE – A Database Engine for Mobile and Embedded Platforms," Data Engineering, 2000, pp. 642-644, XP010378761.				

Examiner Signature	/Leon	Harper/	Date Considered	01/30/2007
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